*charles* SCHWAB Digital Pledged Asset Line<sup>®</sup> application overview

The digital Pledged Asset Line (PAL) application process provides a seamless, simple, and intuitive experience. Advisor clients will no longer need to initiate an application over the phone with a support team member.

This guide covers key features of the new experience. For more information about PAL, visit the **Service Guide** on Schwab Advisor Center<sup>®</sup>.

Advisors will be able to access the digital application from Schwab Advisor Center to:





Utilize auto-populated data fields that will help reduce manual entry and not in good order (NIGO) issues



# Utilize auto-populated data fields

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### Utilize auto-populated data fields (continued)

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Schwab One	IRA	Trust		Other digital workflows
<ul> <li>Individual</li> <li>Joint Tenant</li> <li>Tenants in Common</li> <li>Community Property</li> <li>Custodial</li> <li>Add funding and features</li> <li>Transfers and payments setup</li> </ul>	Contributory     Rollover     Roth Contributory     Inherited IRA for Individuals	Living Trust (Revocable)     Living Trust (Irrevocable) Separately Managed Accounts (SMAs)	Trading	<ul> <li>Pledged Asset Line (PAL) E</li> <li>Open Chantable or Institutional Intelligent Portfolios account</li> <li>SIMPLE IRA Adoption Agreement</li> <li>SIMPLE IRA Employer's Agreement with Schwal</li> <li>Looking for the PDF?</li> <li>Schwab One Personal Account</li> <li>IRA Account</li> </ul>
<ul> <li>ACH (MoneyLink)</li> <li>Asset transfer (TOA)</li> <li>Internal cash transfers SLOA</li> <li>Check requests SLOA</li> </ul>	<ul> <li>Designated Beneficiary Plan (TOD)</li> <li>IRA beneficiaries</li> <li>Prime broker enrollment</li> <li>Wrap fee agreement</li> </ul>	<ul> <li>Select and Access</li> <li>Schwab Personalized Indexing<sup>™</sup> (SPI)</li> <li>Marketplace (coming soon!)</li> </ul>	Margin     Options trading	<ul> <li>Schwab One Trust Account</li> <li>Inherited IRA for Individual Beneficiaries</li> </ul>
How do my clients review See how your clients review and sign	w, approve, and sign? •		+	

### Utilize auto-populated data fields (continued)

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Chec	k status or cont	inue an existing applicati	on				
For mo	ore information and an	swers, see Introduction to the Plee	Select client nar list that auto-po	ne from pulates.			

### Initiate and send PAL applications

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# Initiate and send PAL applications (continued)

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Pledged Asset Line						Estimated Line of Cre	dit: \$2,424,000
Collateral Cline Structure Line Information Supplemental Documents Additional Questions	Collateral Client inform be auto-popu data already Status Eligible	ation will ulated by in system*.	Account Number 1234-XXXX	Custodian Charles Schwab	Account Type/Registration	Market Value \$3,012,324	C Action
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E Application Tasks	Name		Account Number		Account Name/Title		
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\*In some instances, organizational or entity account data may require manual entry.

# Initiate and send PAL applications (continued)

charles KHINAB BANK CHINAB BANK Dashboard	Proposals Origination		®~
Pledged Asset Line			
< SN - Demo Application			Estimated Line of Credit: \$2,424,000 As of Date 04/24/2023
⊘ Collateral	Disclosures & Submit $ \smallsetminus $		
C Line Structure	By clicking Download & Wet-Sign below the applicant(s) acknowledges	they have read and understand the information presented below.	
<ul> <li>Line Information</li> </ul>	Cash Features Disclosure Statement		
Supplemental Documents	Pledged Account Features and Privileges		
Additional Questions	Risks Associated With a Pledged Asset Line and Pledging Sector	urities as Loan Collateral	
🧭 Disclosures & Submit			Assign to Client
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Pledged Asset Lines to be held individual be held by incorporated organizations, no persons are offered by Charles Schwab P The Affiliated Bancs (collectively referring	ly, jointly by natural persons, or by revocable trusts are offered by Charles S n-incorporated organizations, or irrevocable trusts (collectively "entities") o remier Bank, SSB. to Charles Schwab Bank, SSB and Charles Schwab Premier Bank, SSB, each.	chwab Bank, SSB. Pledged Asset Lines to or to be held jointly by entities and natural an "Affiliated Bank" or a "Lending Bank")	Questions? Advisors: Please contact your service team, your Senior Banker, or your Regional Banking Manager. Clients of Advisors: Please contact your advisor. <u>Terms of Use</u>   <u>Privacy Policy</u>
and Charles Schwab & Co., Inc. are separa	te but affiliated companies and subsidiaries of The Charles Schwab Corporations and subsidiaries of The Charles Schwab Corporations are affected by Charles Schwab	tion. Lending Products and Services are	
insured by the FDIC, are not deposits or ot	arge products, including the riedged Account, are offered by Charles Schwa	Final step is to verify information and <b>Assign to</b>	
© 2023 Charles Schwab Bank, SSB and Ch	arles Schwab Premier Bank, SSB	<b>client</b> to review and e-sign.	

### Client signatures



### Client signatures (continued)

charles SCHWAB BANK CHWAB BANK My Application					@~		
Pledged Asset Line <u>Emulator Screenshots (Trust)</u>					Estimated Line of Credit: \$1,126,00 As of Date 05/19/20		
⊘ Collateral	Disclosures & Submit ~ By clicking Submit & E-Sign below the applicant(s) acknowledges they have read and understand the information presented below. Cash Features Disclosure Statement Pledged Account Agreement Pledged Account Features and Privileges Risks Associated With a Pledged Asset Line and Pledging Securities as Loan Collateral Submit & E-S Message						
<ul> <li>Line Structure</li> <li>Line Information</li> <li>Supplemental Documents</li> <li>Additional Questions</li> <li>Disclosures &amp; Submit</li> <li>Signing Status</li> </ul>							
After logging in, the client should review all data entered into the application for accuracy. If any required information was not completed before being assigned to the client, the client will need to complete it before they can move forward. When ready, the client will click <b>Submit &amp; E-Sign</b> to start the signing process*.			After cli applicar instruct NANCY Collate Reque	cking "Confirm" you wll be nts (if any) will receive an e ions to electronically sign y Y NICKEL eral Account(s) sted Amount	e directed to the DocuSign portal to E-Sign your loan documents. Other email from DocuSign with a link to their loan documents. Please follow the your application. 1234-XXXX Maximum Available		
					Cancel Confirm		

\*If there are additional parties on the application who need to sign after the first party signs, they will receive an email directly from DocuSign when ready for their electronic signature.

### FAQs

#### 1. How do I find an existing estimate or proposal for a client?

From the Dashboard, navigate to Proposals > Estimates or Proposals > Proposals and search by proposal name.

### 2. How can I see the status of an application or view a completed application?

From Schwab Advisor Center, you can locate an application via the Charles Schwab Bank, SSB ("Schwab Bank") and Charles Schwab Premier Bank, SSB ("Schwab Premier Bank") Pledged Asset Line page. From the Dashboard, you can click the Application Name, if shown, or click the 'More' option in the Applications section. You can also navigate to the Origination page using the navigation bar at the top of the page. When searching for an application you can search by Application Name, Client Name, or Investment Account Number.

#### 3. What happens after my client signs the application?

After your client signs, the application will be automatically assigned to our underwriting team. You and your client will be notified of the application decision via email. Should we need any additional information, you or your client will be notified via email or by phone.

### 4. What if some of my client's information in the Schwab system is out-of-date?

To ensure any pre-filled information is correct, you (or your client) will first have to update their information through current procedures, such as updating on SchwabAlliance.com or by contacting your service team. Once that is done, you can refresh the PAL application to pull in the updated data.

#### 5. What if my client wants to cancel their PAL application?

- Navigate to PAL through Schwab Advisor Center
- From the Dashboard, go to Origination > Applications
- Search for the application
- Actions > Cancel > Reason = "Withdrawn"

#### 6. What happens if my client has an outstanding margin balance?

Outstanding margin obligations must be paid in full. The PAL is a non-purpose line of credit and cannot be used to purchase securities or payoff margin debit balances and margin is not an eligible feature for the Pledged Account ("PAASB").

#### 7. What if my client's account has a MoneyLink Profile linked?

Because Pledged Accounts are limited-purpose brokerage accounts, the MoneyLink feature is not permitted. The MoneyLink feature needs to be deactivated prior to the application submission to avoid processing delays.

#### Brokerage Products: Not FDIC-Insured. No Bank Guarantee. May Lose Value.

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