

Update: Mandatory login required for Schwab Data Delivery users

Due to isolated issues with the installation process, we rolled back the planned update to Schwab Data Delivery® that was originally scheduled for March 8. That update will now occur on June 8. See below for instructions to ensure that your firm continues to receive all data downloads after that date.

Starting on June 8, please close and reopen the Schwab Data Delivery app to download and install an important security update. This will require that you reenter your login credentials before accessing your downloads. The update is 1.2 GB—larger than previous downloads—and, depending on your network speed, may require more time than usual to transfer from our servers. Once the download is complete, you'll see a login screen requesting your user ID and password; enter your credentials, including any two-factor authentication used by the account.

Entering your credentials is required only the first time you log in after the update, after which you can continue using the Schwab Data Delivery app as usual.

Please note: Schwab Data Delivery requires computers to leverage **.NET framework 4.7.2 or higher**. If you are unsure what framework your computer is currently using, please contact your system administrator for assistance with installing an updated framework from the [Microsoft site](#). Keep in mind that the framework installation will require that you restart your computer.

If you have questions or need further information, please contact your client service manager or dedicated service team.

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